

JOSHUA HARRIS

TECHNICAL OPERATIONS • IMPLEMENTATION • PRODUCT SUPPORT

Vero Beach, FL | 321.344.3216 | josh@inovexis.io | inovexis.io/portfolio

PROFESSIONAL PROFILE

Operations professional with 12+ years of experience leading complex service environments, solving operational problems, supporting technology adoption, and training teams. Combines operational judgment with hands-on, AI-assisted development experience taking a live digital product from concept through deployment and ongoing maintenance. Brings a practical, user-focused approach to technical operations, implementation, product support, and digital enablement.

FEATURED DIGITAL PROJECT

Treasure Coast Scavengers | Treasure Coast, FL

2025 – Present

Co-Founder | **Nonprofit**

- Defined the product vision and directed the AI-assisted build of a live nonprofit platform using Next.js, React, TypeScript, Stripe, Resend, GitHub, and Netlify.
- Connected donation flows with Apple Pay and card payments, donor recognition preferences, automated communications, analytics, responsive UI, and production deployment.
- Test, troubleshoot, refine, and maintain the live platform after launch, using analytics and real user activity to guide improvements.

PROFESSIONAL EXPERIENCE

Ryan A. Jones & Associates / Standing Watch | Vero Beach, FL

2025 – Present

Estate Manager

- Manage high-trust residential operations through detailed property walkthroughs, issue identification, vendor coordination, technology checks, documentation, and follow-through.
- Coordinate service requests and vendors across multiple properties while maintaining clear reporting, priorities, and accountability.

John's Island Club | Vero Beach, FL

2021 – 2025

Aquatics Coordinator

- Coordinated daily staffing, schedules, member needs, and service delivery using Jonas and UKG systems in a high-service private club environment.
- Resolved operational issues, adjusted workflows, and supported consistent execution across staff, programs, and member requests.

Hospice Source | Dallas, TX

2018 – 2021

Area Site Manager

- Turned around a struggling site supporting major hospice partners, improving execution, team performance, and client confidence while later supporting operations across two locations.
- Supported adoption of new in-house operational software by testing it as a user, identifying and reporting user-facing issues, and training managers and staff on day-to-day use.
- Managed time-sensitive inventory, scheduling, logistics, service continuity, and client issue resolution in a healthcare support environment.

Clean & Green Solutions | Houston, TX

2013 – 2018

Director of Operations

- Led crews, logistics, scheduling, routing, quality control, client service, and operational process improvement across field service work.
- Used HouseCall Pro for client management and job tracking, developed process documentation, and delivered training for staff and industry professionals.